

Jonathan Nutt, Head of Business Operations Medical Management Services – AIG

Jonathan Nutt is the Head of Business Operations for Medical Management at AIG. After graduating from the University of Dundee in Civil Engineering, he joined a consulting engineering company where he was involved in many aspects of structural design. Subsequently, he became a Chartered accountant and member of The Institute of Chartered Accountants in England and Wales (ICAEW) in 1992. Having worked as a financial auditor for four years, he accepted an opportunity to run the US finances and operations of a UK based Software Company in New York.

In 2005, Mr. Nutt was recruited as the Director of Finance for the newly formed Medical Management Division of AIG claims and has remained with the group until present. His responsibilities have grown from financial oversight of the new division to Head of Business operations for Medical Management within AIG. Mr. Nutt has been integrally involved in all significant Medical Management endeavors throughout his time at AIG, including medical bill processing, network and other cost savings opportunities, and also leads AIG ancillary services company, DirectDME. As a leader in the organization for process improvement, he identified and drove system integration and automation projects before they were industry standard, as well as spearheaded an early adoption and implementation of new protocols to help control cost drivers such as opioids and medical implants.