

JILL KEENE, CIC, CWC, CWCL
Gallagher Bassett Claim Supervisor-Orlando Branch

In 2017, Jill Keene joined Gallagher Bassett Services/Arthur J. Gallagher as a Claims Supervisor reporting to the Orlando Branch Office. She brings with her 30 years of experience in the insurance industry, with a long standing history in Claims Management. Starting in medical bill processing, she has moved through Adjuster/Resolution Manager positions into management roles where she has thrived for over two decades. During her career, she has opened satellite offices including coordinating entire office relocations while maintaining her focus on results obtained through training and mentoring quality employees.

Jill has extensive experience in Agricultural claims handling, catastrophic claims along with general workers' compensation losses. Jill has gone through many training opportunities during her career including becoming Board Certified in Workers' Compensation (CWC designation), the additional Litigation designation (CWCL) and Certified Insurance Counselor (CIC) designation in 2016. She will be graduating in 2019 with her Bachelors' Degree in Criminology. In addition, Jill has attended Eckerd College Leadership Program and continues to present both for speaking Engagements at Seminars throughout the year as well as ongoing Continuing Education requirements.