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Brandi's career began as a Claims Assistant in 1996. Since that time, she consistently progressed through the ranks of claims holding positions such as Lost Time Adjuster, Claim Analyst, Claim Manager, Claims Trainer, and Litigation Director. Brandi specializes in GA Workers Compensation, however, has managed claims throughout both the Southeast and Southwest her entire career. During her time in Claims, she would often volunteer for side projects to become more familiar with other aspects of the insurance world such as Underwriting, Sales and Loss Prevention. Brandi also developed nationwide training programs for employers of all sizes and types, on the proper internal management of an incident.

Developing a passion for training and educating employers, Brandi left the insurance side of claims, in 2017, to join the employer side as a Risk Manager for Diverse Staffing in Atlanta. Brandi and her team are responsible for injuries occurring across the United States and ensuring proper internal and external management of each loss. Since that time, Brandi has reorganized their WC program and implemented an injury training course for all new internal hires, including a separate focus on team members in Sales.

Brandi's philosophy is quite simple. Your entire WC program supports your organization's strategic plan and initiatives, business goals, competitive outlook, operating objectives, and compensation including to develop total reward strategies. She will challenge her team to ensure the overall program is equitable, defensible and if it is perceived by employees as fair.