



**Steve Figliuolo**  
**Senior Consultant, Risk Management**  
**Chick-fil-A Corporate**  
**5200 Buffington Road, Atlanta, GA 30349**  
**404-305-3480**  
**steve.figliuolo@cfacorp.com**

Steve Figliuolo is a graduate of Stetson University in DeLand, FL, and has been working in the insurance industry for more than 13 years.

Figliuolo began his career working for Sedgwick CMS as a Claims Examiner in their IAP program, handling workers' compensation claims for various employers. He quickly rose through the ranks and became a senior claims examiner, where he handled large losses and high litigation claims.

Figliuolo joined the team at RSight Investigations in 2008 as an Account Executive, where he focused on the needs of his many customers – ranging from surveillance, to fraud investigations, to field work, and sales. Steve also presented multiple CEU classes as a certified teacher in several states throughout the southeast.

In 2011, he returned to claims with Sedgwick, where he was a Claims Team Lead over a team of eight examiners on a dedicated unit for workers' compensation claims. Figliuolo was responsible for the oversight of 11 different jurisdictions in the southeast.

Figliuolo took on the Client Performance Manager role at Sedgwick for Chick-fil-A in 2015. In this role, he was responsible for the performance of the workers' compensation, general liability, and auto liability programs for Chick-fil-A.

In 2017, Figliuolo joined Chick-fil-A directly, taking on the new position of Senior Consultant, Risk Management. Figliuolo is responsible for the oversight of the program in all 47 states where Chick-fil-A conducts business and works closely with the safety team in the prevention of injuries.

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