

Ryan Duke

Ryan Duke is the Assistant Manager in the Virginia Workers' Compensation Commission's EDI—QA Department. He holds an extensive career within the Commission, including the Customer Contact Center, Awards, Claims Services as well as the Document Management Division. With nearly 12 years of employment at the Commission, a majority of those years included supervision of a large team, even more of which specifically managing the EDI team. Ryan played a vital role in implementing a compliance program to bring Virginia's trading partners in line with state and national requirements for submitting. This included the creation and issuance of quarterly EDI report cards for each EDI submitter.

Most recently, Ryan is responsible for many day-to-day functions of the EDI team.