



Patti Colwell

Workers' Compensation Program Manager
Southwest Airlines Co

November 2000 – Present (16 years 8 months)

Responsible for the on-the-job injury care of the company's more than 50,000 employees. In addition, she is responsible for managing claims administrator, managed care program, bill review vendor, and multiple specialty and ancillary vendors. Develops and administers RFPs, builds and maintains broker and vendor partner relationships to ensure high quality services and exceptional customer service delivery.

Patti is active within the risk management and insurance community and a frequent speaker at meetings and events including RIMS and the National Workers' Compensation and Disability Conference. In 2015, Southwest Airlines was awarded the National Underwriter's Excellence in Workers' Compensation Risk Management Award and also nominated for the Comp Laude Employer Award. In 2016, Patti was a Comp Laude Honor Roll Recipient.