



Matthew Cohen **Vice President of Client Services**

Matthew Cohen is Vice President of Client Services with Sedgwick. In this role, Matt is dedicated to overseeing the provision of claims services to the American Airlines Group. He brings over 18 years of strategic claims experience and a strong metrics and analytics driven background to this dedicated position. Matt's focus is on achieving continual program improvement, creating a technically excellent team and effectively driving change to meet or exceed the expectations of American Airlines Group.

Prior to joining Sedgwick, Matt served as the Director of Risk Management at Family Dollar Stores. At Family Dollar, Matt was responsible for overseeing the organization's claims and safety initiatives as well as the purchase of insurance and other risk financing programs. He served on the board of directors of Family Dollar's captive insurance company and assumed an active role in preparing for and leading board meetings. Matt also played a notable role in advancing Family Dollar's enterprise risk management initiative. Much of his professional reputation stemmed from his ability to develop and deliver detailed analyses that linked risk management programs and strategies to overall organizational performance and financial results.

Earlier in his career, Matt was employed by such organizations as Wachovia Corporation, Specialty Risk Services, Travelers Property and Casualty Insurance, and Marriott International, Incorporated where he acquired specialized claims expertise and a range of general management experience.

Matt completed his Bachelor of Business Administration degree at Temple University's School of Business and Management. He earned a dual major in both risk management and insurance and real estate.